

These support notes provide details on how to access and mark scripts in the SEC's online marking system for 2022.

Full training in the use of the online marking system will be provided at the marking conference.

**This version is for Examiners in LC English, LC Art History and Appreciation, LC Engineering and LC Religious Education.**

## How to use RM Assessor – Logging in

The screenshot shows the login interface for RM Assessor. At the top left is the logo for the State Examinations Commission (Coimisiún na Scrúduithe Stáit). Below the logo are input fields for 'Username' and 'Password'. A 'Forgot password?' link is located below the password field. The 'Login to' section contains two buttons: 'MARKING' (a solid blue button) and 'FAMILIARISATION' (a white button with a blue border). A footer at the bottom left reads '© RM Results, All Rights Reserved'. Three red callout boxes with arrows point to the username field, the 'MARKING' button, and the 'FAMILIARISATION' button.

RM Assessor<sup>3</sup> English ▾

**Coimisiún na Scrúduithe Stáit**  
*State Examinations Commission*

Username

Password

[Forgot password?](#)

Login to

**MARKING**

OR

FAMILIARISATION

Welcome to RM Assessor<sup>3</sup>

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Enter username and password

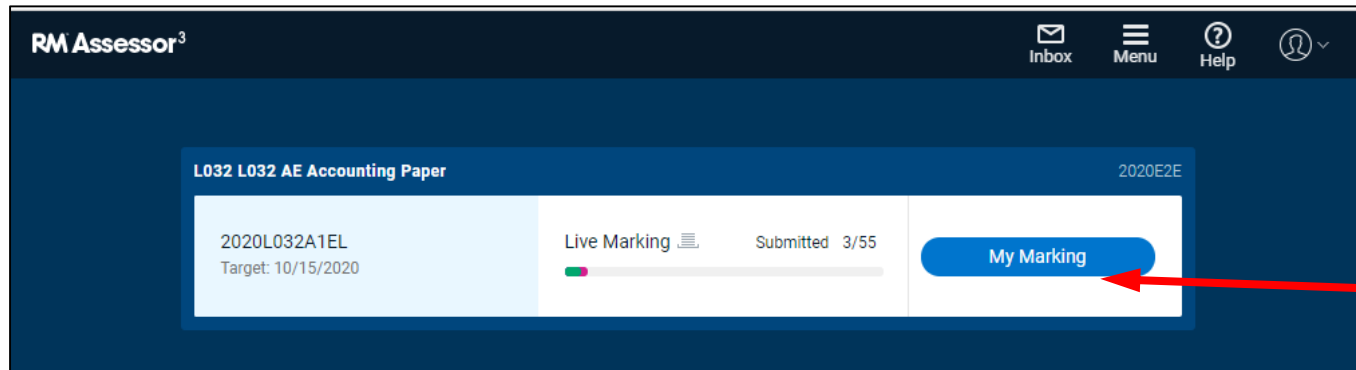
You will be provided with your username. When you log in for the first time you will be prompted to create a password. All examiners, even if they marked online before, will need to create a new account

Then click the 'Marking' button to begin marking...

... or click 'Familiarisation' to try out the marking interface with some sample materials.

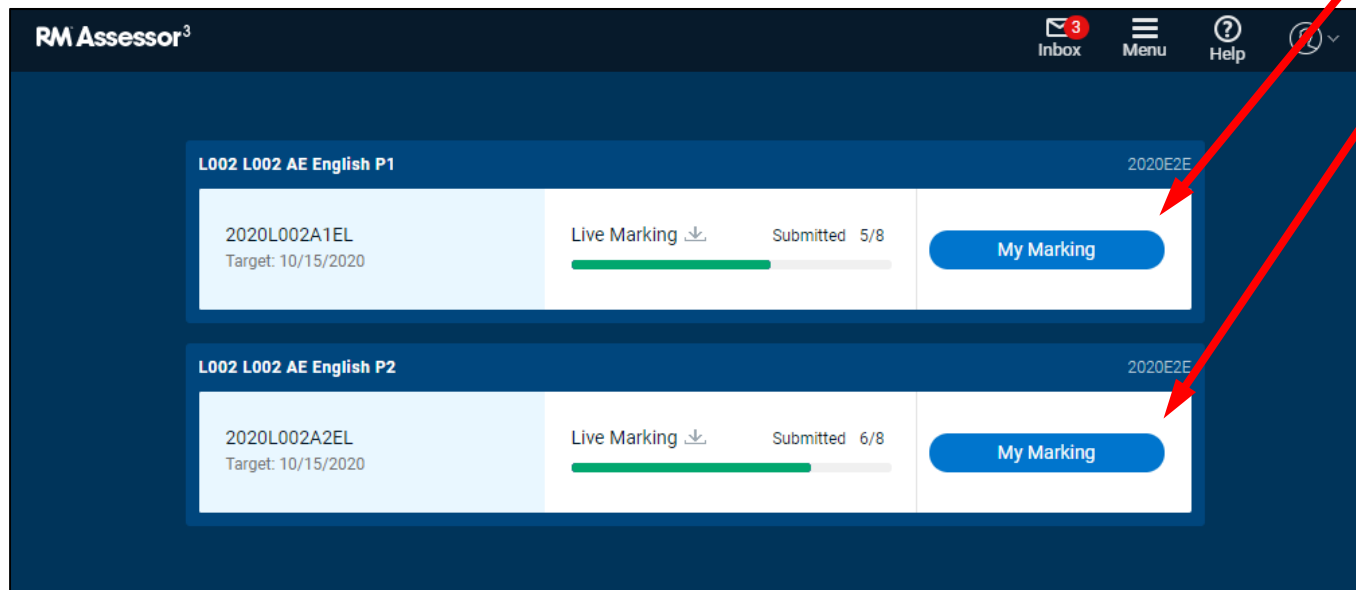
## My marking – Home screen

This shows the different components you are marking. There may be one:



Click the 'My Marking' button to access scripts for that component.

Or more:



## Your Live Worklist – Intro

Your scripts are organised into worklists. The one with most of your marking is the Live worklist:

'Home' takes you back to the list of components (previous page). This is important if the subject you are marking has more than one component.

Click 'Get new responses' to download candidate scripts.  
If there are two components marked by the same examiner you will be told at main conference which to download first.

The screenshot shows the 'Live marking' interface. On the left is a dark blue sidebar with user information for 'A Supervisor' and 'N N Bilbrey', 'Marking instructions', and a progress indicator showing '0/500 Submitted' and '0 days until 4/21/2019'. The main area is titled 'Live marking' and features a 'Get new responses' button, a progress bar with '1 Open for marking', '0 Submitted - editable', and '0 Submitted - closed', and a 'List view' link. A candidate answer link '6458730' is highlighted with a red box and an arrow pointing to it from an annotation box.

Click on a candidate answer link to start marking.

Click here to change to List View (next page). It has a lot more detail, including Candidate number.

## Your Live Worklist – Open and Submitted marking

### Open for marking

Downloaded scripts that you have not yet marked or submitted.

### Submitted - editable

Scripts that have been marked and submitted. Your ADV may monitor these. You can edit the marks of these responses. Any changes you make are automatically saved.

### Submitted - closed

You **cannot** edit these scripts.

Generally, these are your scripts that have been monitored, but they only have your marking. (See pages 11 – 13 for accessing your ADV's monitoring.)

Home / Worklist for L022 AI Chemistry Paper 2020/22A1IL Inbox <sup>2</sup> Menu ? Help

Offline 6 days  
My supervisor  
Send message

R Dbnhbb  
Examiner  
Approved

1/10 Submitted  
Marking 0 days until 10/15/2020

### Live marking

Get new responses Target reached

9 Open for marking 0 Submitted - editable 1 Submitted - closed

Tile view

Response ID	Specialist Type	Candidate Number	Progress	Marks	Last updated	Tag	Allocated
<a href="#">6327034</a>		131714	--	Marking not started	10/12/2020 9:24:38 PM	!	10/12/2020 9:24:38 PM
<a href="#">6419913</a>		132943	--	Marking not started	10/12/2020 9:24:38 PM		10/12/2020 9:24:38 PM
<a href="#">697058</a>		131775	--	Marking not started	10/19/2020 11:20:42 PM		10/19/2020 11:20:42 PM

## Marking a script

### Candidate's Work

Use the scrollbar on the right (or a mouse wheel) to move through the script...

### Marking Panel

...then click on the correct item in the marking panel to enter the marks, using the keyboard or the blue buttons.

The screenshot shows a marking interface. On the left, there is a vertical toolbar with various icons. The main area displays a question in Gaelic: "Question Ceist 3" and "Start each question on a new page Cuir tús le gach ceist ar leathanach nua". Below this, a candidate's handwritten answer is shown in a table:

Part Cuid	Answer
111	I did enjoy the poem because of the imagery

On the right, there is a marking panel with a list of items and their marks. A red arrow points to item 3 in the list. Below the list, there is a section for item 3A1a with a score of 0/10 and a 'Reset' button. At the bottom of the panel, there is a 'Complete' button and a 'Total marks 172/220' indicator.

### Annotations toolbar

Click on an annotation, and the mouse will turn into that annotation (for you to apply it to the candidate's script). Or drag and drop the annotation where you want to put it.

Some annotations are used on all papers, e.g. any blank pages are marked with a vertical wavy line to indicate that they have been seen.

**Make sure you click on the correct item in the marking panel before applying annotations.**

# Marking and Submitting a script

Suggest **Expand all** until you are used to navigating the marking panel.

You can click NR if the candidate gave no response to an item.

Once you have fulfilled the rubric, you will be able to click **Complete**, to fill all remaining items with NR. If you don't have this button, you need to enter a mark (or NR) for each item.  
Note: if a candidate answers fewer than the required number of questions in a section, you need to apply NR to the **first** available questions in the section in order to make the Complete button available.

This then turns into a **Submit** button, to submit your marking. (Or go back to your Worklist or Home, or on to the next response, if you're not ready to submit yet).

The screenshot shows a marking interface for a section titled "10. Weather Statistics". The interface includes a top navigation bar with "Home / Worklist", "Response 6940280", "Inbox", "Menu", "Help", and a user profile icon. A left sidebar contains navigation icons and a list of items with checkmarks (4, 2, 5) and a plus sign. The main area displays a table of items with columns for item number and marks. A right-hand marking panel is visible, featuring a "Mark by Candidate" dropdown, an "Annotations ON" toggle, and an "Expand all" button. Below this, a table shows items 6 through 12 with their respective marks (8/10, 4/10, 8/10, NR/10, NR/10, NR/10). A "Complete" button is located at the bottom of the marking panel. A "Submit" button is shown at the bottom right of the interface. A green arrow points from the "Complete" button to the "Submit" button. Red arrows point from callout boxes to the "Expand all", "NR", and "Complete" buttons.

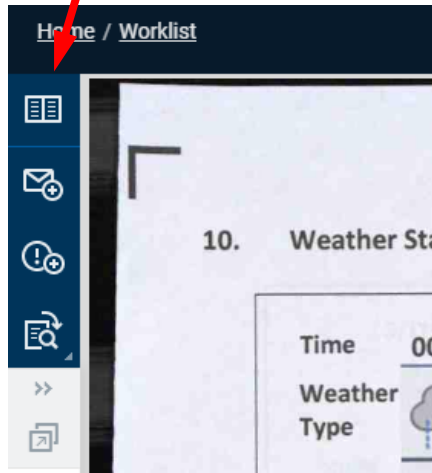
Item	Marks
6	8/10
7	4/10
8	8/10
9	NR /10
10	NR/10
11	NR/10
12	NR/10

## Annotating all pages

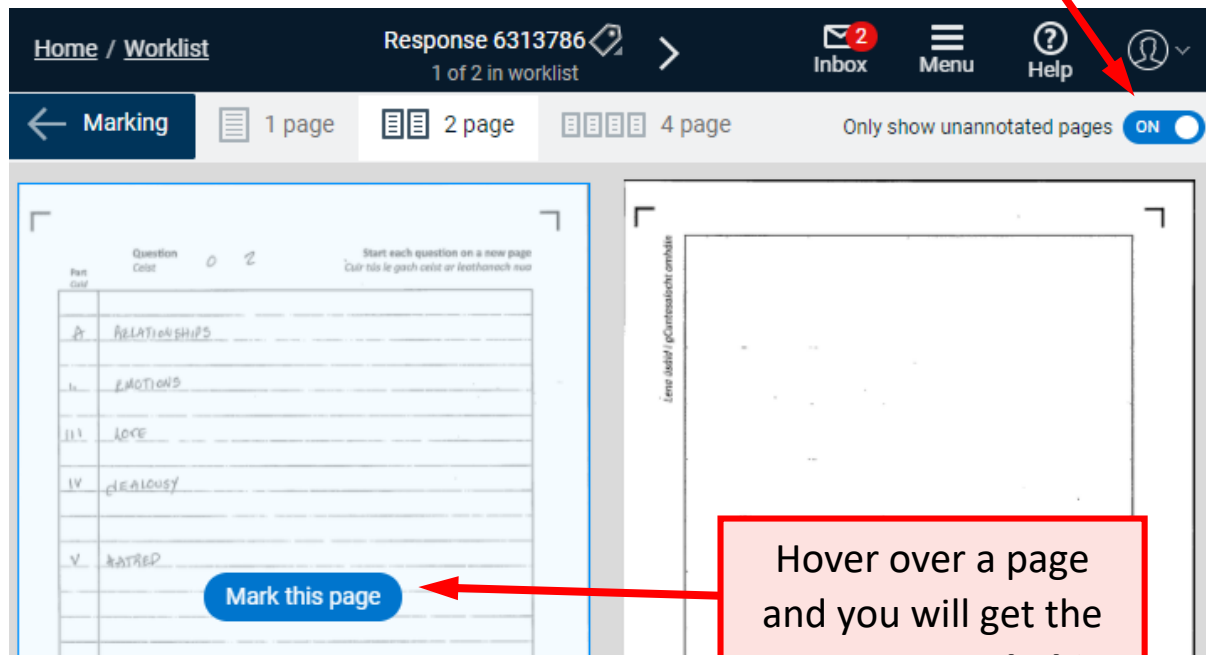
You won't be able to submit a script unless you have annotated all pages.

To find which pages have yet to be annotated:

Click here to get  
**Whole Response** view.



Turn **on** the switch to **only show unannotated pages**.



Hover over a page  
and you will get the  
option to **Mark this**  
**page**.



## Some notes on Annotations

- A set of annotations and their agreed use in marking is unique to an examining team and will have been discussed at your marking conference.
- Before you start marking you will be required to drag the annotations into a panel for use in marking and arrange them (by dragging) into your own preferred order. You only need to do this once during the marking.
- Click >> symbol on the annotations panel to expand it and << to collapse it to the left-hand side of the screen at any stage during the marking.
- You can undock the annotations menu if you would rather move it elsewhere on the screen (e.g. next to the marking panel). Click the symbol with a diagonal arrow and then click the line of dots to drag it to your preferred location on screen.
- To remove an annotation, click and drag it off the screen, or hover over it with your mouse, right click on it and click the 'remove annotation' option that appears.
- Hover over any annotation with the pointer/cursor and note that the question item selected on marks panel when that annotation was applied appears next to the annotation.
- Note during the marking some annotations are 'paled-out' – only the annotations corresponding to the item selected on the marks panel are 'strong' and editable. To edit a 'paled-out' annotation, you need to select its item on the marking panel.

## Saving your Marks

- Your marking is saved if you exit by clicking on the link to the Worklist or to Home - clicking on one of these links is the easiest way to save your marking.
- Your marking is also saved whenever you move from one script to another.
- Your marking is NOT saved if you leave Assessor any other way, e.g. by clicking the X at the top right of the screen.
- If your internet connection is disrupted, you should be able to continue marking the script you are currently on. As long as you do not exit the current script, once the internet connection resumes, your marking will be saved automatically by clicking on the link to the Worklist or to Home.

## Some more information in your Worklist Dashboard

The screenshot shows a dashboard with a dark blue sidebar on the left and a main content area on the right. The sidebar contains a user profile for 'K Jbnbs' (My supervisor, Send message), an examiner 'C Cblbn' (Approved), and progress indicators for 'Practice' and 'Standardisation' (both completed on 10/9/2020). Below these is a 'Marking' section with a circular progress indicator showing '3/55 Submitted' and '0 days until 10/15/2020'. At the bottom of the sidebar are three tabs: 'Live' (1), 'Atypical' (0), and 'Monitored Marking' (3). The main content area shows a 'Messages' section with a 'Get more responses' button, a 'Marking Target' section with a 'Respo' and '6933' value, and a 'Live marking' section. Red arrows point from the callout boxes to the corresponding elements in the dashboard.

**Messages**  
Do **NOT** send messages through the marking site.  
Contact your ADV by phone / email.

**Marking Target**  
Shows your current maximum allocation of scripts.  
Usually starts at 20 (for sample 20) and is increased following the post conference. It's 55 in this example (with 3 submitted).

**Live marking**  
Your regular marking. Here there is 1 script open for marking.

**Atypical marking**  
You will be given further direction if you need to access this.  
E.g. Word Processed script (without a question paper).

**Monitored marking**  
The scripts that your ADV has monitored, showing both sets of marking (yours and the ADV's).

## Your Monitored Marking Worklist

Home / Worklist for L032 AE Accounting Paper 2020L032A1EL Inbox Menu Help

Offline 2 days  
**K Jbnbs**  
My supervisor  
[Send message](#)

**C Cbilln**  
Examiner  
✔ Approved

✔ Practice  
Completed: 10/9/2020

✔ Standardisation  
Completed: 10/9/2020

0 Marking  
Target: 10/15/2020

3 **Monitored Marking**

### Monitored Marking [Tile view](#)

Response ID	Original Response ID	Centre	Candidate Number	Original marks	Supervisor Marks	Supervisor	Submitted
<a href="#">6571877</a>	6198041	2664	149412	75	75	Carney E	10/13/2020 4:09:09 PM
<a href="#">6237929</a>	6954305	4157	115565	85	85	Jbnbs K	10/13/2020 4:03:42 PM
<a href="#">681915</a>	6511543	2664	149428	33	54	Carney E	10/9/2020 5:12:39 PM

### Monitored Marking

Your ADV will give feedback on scripts they monitor. To see the ADV's marking, alongside your own, click on Monitored Marking.

Then click on a Response ID to see that script (you will see your own marking and your ADV's marking).

You can also see straight away if there was a change in total mark.

## Monitored Marking

**Monitoring:**

**1st** (Column on the right) are the marks that you gave.

The column on the left are the ADV's marks.

ADV's annotations will be in green. Yours will be in red.

(They may be hidden by the ADV's: to turn off the ADV's, use the button on the top right.)

		1st
Expand all		
▶ S1: 1-4	27/120	27
S2: 5-7	36/200	36
▶ 5	NR/100	NR
6	24/100	24
6(a)	6/30	6
6(b)	6/35	6
6(c)	6/25	6
6(d)	6/10	6
▶ 7	12/100	12
▶ S3: 8-9	22/80	22
Total marks		85
85/400		

## Mandatory Messages

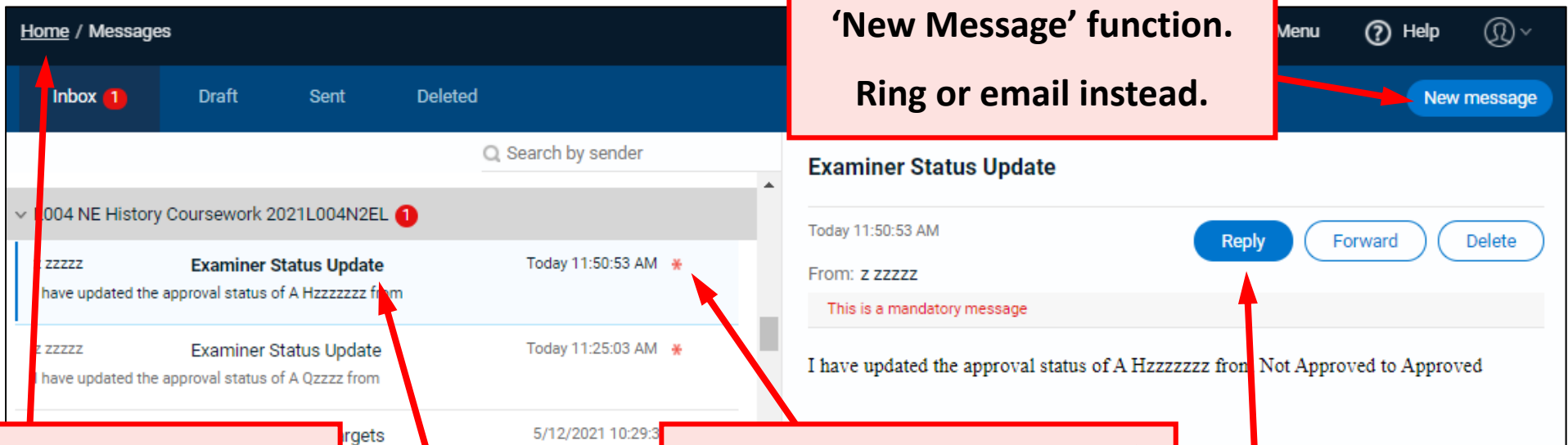
Sometimes, you will be sent automatically-generated messages. If you receive mandatory messages, you must review these before you can continue working in the online marking system.

### View mandatory message

You have received one or more mandatory messages. Please click OK to view the message(s).

OK

Do NOT use the 'New Message' function. Ring or email instead.



When you've reviewed the messages, click **Home** to go back to your work.

Messages in **bold** have yet to be reviewed.

Mandatory messages have a \*. These **must** be reviewed before you continue. You may need to scroll down to see all your messages.

You generally should **not** reply to any messages (or Forward or Delete

## A Raising an Exception – Raise an exception in the following cases only:

Exception	Escalates to	Prevents submission?	Comments
<b>Image Rescan Request</b>	Admin team	Yes	Only raise this if a rescan will alleviate the issue. A rescan is unlikely to make handwriting more legible.
<b>Incorrect Question Paper</b>	Admin team	Yes	Use this exception if the paper is an incorrect subject / level / language version
<b>Irish Bonus Query</b>	ADV	No	The Irish bonus is generally automatically added to an Irish version of a script, though you can't see it in the marking site – raise this exception if the bonus should be withheld from a script. (Doesn't apply to Gaeilge, Home Economics, French, German or Spanish or any coursework.)
<b>Missing Material</b>	Admin team	Yes	Use this exception if: <ul style="list-style-type: none"> <li>• Pages appear to be missing from the script</li> <li>• Matching paper/coursework does not appear following download</li> </ul>
<b>Suspected Breach of Regulations</b>	Admin team	No	See instructions in S63o and consult your ADV before raising this exception. Requires a separate report (outside the OLM system).
<b>Candidate numbers not matching</b>	Admin team	Yes	This is used if the candidate number on additional pages or the Aural paper doesn't match the number on the main booklet.

Do **not** raise an exception where you're not sure what mark to apply, the candidate's writing is illegible, etc. In these cases, phone your ADV, who can also access the script and can advise you on how to proceed.

## Raising an Exception – How to do it (1)

Home / Worklist Response 6543733 1 of 12 in worklist Messages Menu Help

Section and skills 150 marks

Answer a

Question (25 marks)

(a)  $f(x) = x^2 + px + 3$ ,  $p \leq 8$ , and  $p \in \mathbb{Z}$ .

(i) Find the value of  $p$  for which  $x + 3$  is a factor of  $f(x)$ .

Click on this icon to raise an exception.

The pane on the right will appear. Select the appropriate exception type from the list.

Raise new exception Submit

This exception relates to:

Selected question A.1.1(a)(i)

Entire response

I am raising an exception for the following reason:

Select Exception Type ^

Candidate numbers not matching

Image Rescan Request

Incorrect Question Paper

Irish Bonus Query

Missing Material

Suspected Breach of Regulations

Raise new exception Submit

This exception relates to:

Selected question S1: 1-4.1.1(b)

Entire response

I am raising an exception for the following reason:

Incorrect Question Paper ^

Incorrect paper - Not French

Give a reason for the exception (be very brief), and submit.



## Raising an Exception – How to do it (2)

The screenshot shows the 'Live marking' interface. The top navigation bar includes 'Home / Worklist for L032 AE Accounting Paper 2020L032A1EL', 'Inbox', 'Menu', 'Help', and a user profile icon. The left sidebar shows user information for 'K Jbnbs' (My supervisor, Send message) and 'C Cblbn' (Examiner, Approved). The main area displays a progress bar with 'Get new responses', '1 Open for marking', '0 Submitted - editable', and '3 Submitted - closed'. Below this is a table with columns: Response ID, Specialist Type, Candidate Number, Progress, Marks, Last updated, Tag, and Allocated. A row with Response ID '6933918' and Candidate Number '115580' is highlighted in yellow, with 'Marking not started' and an orange warning icon. A red box points to this icon with the text: 'This symbol appears beside a script in your work list that has an associated exception.'

A red box points to a magnified view of the warning icon (a square with a red circle containing '1' and a white exclamation mark) with the text: 'If your Advising Examiner (Irish Bonus Query only) or the online marking admin team have provided a response to your exception, the symbol will be updated to indicate this. Click on this icon to see the response to your exception.'

Two green arrows point from the magnified icon to a detailed exception view window titled 'Exception ID: 541'. The window shows 'Irish Bonus Query' as 'Resolved'. The question is 'Paper.1.1a'. A 'Close' button is visible. The view lists responses: 'P Hzzzzzzzzz (Open)' with the text 'Bonus should not be applied.' and 'J Hzzzs (Resolved)' with the text 'Bonus is to be applied. Close the exception'.

A red box points to the 'Close' button in the exception view with the text: 'View the response to your exception. If the exception has been resolved (by your Advising Examiner or the online marking admin team), you will have the option to close the exception. Only close the exception if instructed to do so.'

## Other supports

The webpage:

<https://www.examinations.ie/online-marking-training>

will have links to a number of other supports to help you with regard to using the online marking system:

- Videos that demonstrate various features of the online marking system – see the table on right, which lists the videos that will appear on this website. The ones in green will be relevant to you. Those in yellow may be relevant.
- Familiarisation mode in the online marking system (see page 2 of this document). Given the type of marking you will be doing, the sample English components in Familiarisation is the one that will be most like your live marking.
- A FAQ (frequently-asked questions) document
- A helpdesk in Athlone. This can be contacted, during the marking period, via email or by phone:
  - [onlinemark@examinations.ie](mailto:onlinemark@examinations.ie)
  - 090 644 2461
  - 090 644 2473

Video	Relevant?
1. Getting Started	Yes
2. Managing Your Marking	Yes
3a. Marking by Annotation	No
3b. Marking by Keyboard	Yes
4a. Other features of the Marking System: Completion Booklets	No
4b. Other features of the Marking System: Generic Answerbooks	Yes
5. Overlay Tools	Possibly, depending on your subject
6a. Your Worklist	Yes
6b. Your Monitored Marking	Yes
7. Raising Exceptions	Yes
8. Monitoring	No
9. The Irish Bonus	Only if marking through Irish
10. Marking Appeals	No
11. Monitoring Appeals	No